



**MINUTES OF PUBLIC CONSULTATIVE WORKSHOP**  
**ON DRAFT ENVIRONMENTAL MANAGEMENT FRAMEWORK (EMF) AND RESETTLEMENT POLICY**  
**FRAMEWORK (RPF) DEVELOPMENT FOR**  
**HEALTH EQUITY AND QUALITY IMPROVEMENT (H-EQIP) PROJECT**  
**NOVEMBER 5, 2015**

**Objectives of the workshop:** To communicate with key stakeholders the preparation of draft EMF and RPF as well as to receive comments/suggestion for improvement.

**Chairman:** Dr. Lo Veasna Kiry

**Venue:** Ministry of Health, Room 5-F 4

**Time:** 8:00 – 12:00

**Participants:** 38 participants from the Ministry of Health, Civil Society Organizations, Ministry of Environment, HSSP2 Secretariat, HSSP2 Construction Contractors and Supervision Firms and the World Bank (Participants List and Agenda attached)

**Presenters:**

1. Dr. Lon Chan Rasmey, Deputy Director of Hospital Service Department on Project Description and EMF; and
2. Dr. Khuon Eng Mony, Consultant/ HSSP2 on RPF.

**Program:**

**Welcome Remarks - Dr. Lo Veasna Kiry** welcome to all delegation and participants, and mentioned the objective of the meeting that is to share with stakeholders a preparation of 2 documents including Draft Environment Management Framework (EMF) and Draft Resettlement Policy Framework (RPF), to minimize the environmental and social impact by project and receive feedback.

**Summary of Presentations, Discussions and Comments /Suggestions:**

**Presentations made at the meeting included:**

- a. "The Project Description" – by Dr. Lon Chan Rasmey, Deputy Director of Hospital Service Department
- b. "The Environment Management Framework" – by Dr. Lon Chan Rasmey, Deputy Director of Hospital Service Department
- c. "The Resettlement Policy Framework" – by Dr. Khuon Eng Mony, Consultant/ HSSP2

**a. The Project Description**

Dr. Rasmey, provided presentations on project background, **Project Development Objective** (To improve quality of public health services and protect the poor and other vulnerable groups from impoverishment due to cost of health services in the Kingdom of Cambodia), Project Beneficiaries and main 4 project components.

**b. The Draft Environment Management Framework** *hy*

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- Dr. Lon Chan Rasmey provided presentations on overview of the Bank Safeguard Policies as a set of corporate/government laws, principles, regulations, and procedures aimed at reducing and mitigating the unintended or unavoidable environmental and social impacts of development projects and programs, safeguard policy triggered by the project including OP/BP 4.01 on environmental assessment, EMF main objectives, EMF key Contents, environmental Impacts Screening, mitigation measures, generic environmental management plan, implementation arrangements and recommendations for training, capacity building.
- Dr. Lo Veasnakiry mention on importance of preparation of safeguards document/instruments for the new proposed project named Health Equity and Quality Improvement Project, H-EQIP and emphasize the importance of consultation process to obtain feedbacks from concerned stakeholders as part of these safeguards instruments preparation.
- Mr. Mok Sophea, MOE, agreed with this proposal which mention in the presentation. He mentioned also on pre-assessment of construction project to see any impact social, cultural and safety. Disclose to public in advance and consult with local authorities and communities. Medical waste both solid and liquid are needed strictly control. It is going to affect environment if carelessly.
- Dr. Kol Hero, Preventive Medicine Department, suggested that infrastructure design should include emergency exit and should support disable people. He also suggested that MoH to take lead on monitoring of water quality and health care waste generation rate from health facilities (HF).
- Mrs. Chea Saren, RHAC, suggested that measures to ensure minimum impacts on patient's hygiene during construction and renovation of infrastructure should be prepared. Potential impacts include dust, noise, water supply, etc.
- Ms. Wasittee, WB consultant, added that the EMF will cover measures to prevent and/minimize impacts to patients, health facility's staff and nearby residents including hygiene aspects. The relevant measures will be attached as part of civil works construction contract.
- Mr. Kong Siphath, representative from Vimeanchey, Construction Company, agreed with the proposed measures in this presentation. However, he mentioned that implementation of these measures need to be included in the construction cost together with other construction materials, design and labor cost.
- Mr. Bou Saroeun, WB Communication Officer, provide additional clarification that the WB will conduct implementation support missions twice a year to follow up and provide advice or support to ensure that requirements in these safeguard instruments are appropriately implemented.
- Dr. Khun Eng Mony, HSSP2 consultant, raised question on past experienced in cost preparation for construction safety.
- Mr. Kong Siphath, explained that cost for construction safety was included as part of procurement, specification and drawing design.
- Mr. So Samoeun, shared that location of incinerator in some health facilities located close to nearby residents and create concerns on smoke from burning. Some HFs has concerns over quality of infrastructure (emphasized on latrine). Most of toilets at health centers and hospitals are broken and do not build/design for disabled people.
- Mrs. Chork Rany, ADRA, was sharing the experience with supported to building some health centres and health posts in her project area, high consider on latrine, post septic, main road need to improve in the future time as adaptation to local culture/ behavior change of community. Old style toilet should be considered given the awareness of how to use a new style toilet is still limited among poor and rural patients. Water supply should be considered for the toilet as well.
- Mr. Yim Sovann, SC, shared the same concern on quality of infrastructure especially on water supply system. Some health facilities experiences damage of equipment after 1 year of construction and water shortage in dry season for water reservoir.
- Dr. Kiry – Thanks to all recommendations and suggestions from the participants. In response to all the above suggestions and concerns, the project design and EMF will take into account all aspects including environmental, safety, quality and financial aspects and consider all relevant recommendations and concerns into the draft final document.




c. **"The Resettlement Policy Framework (RPF)"** – by Dr. Khuon Eng Mony, Consultant/ HSSP2

- Dr. Mony presented the draft RPF and focus on scope of the land acquisition policy and procedures framework for health infrastructure, policy principles, and the entitlements relating to specific categories of impacts and consultations and its information disclosure.
- Dr. Kiry mentioned that there are some law and regulation on land acquisition during this time.
- Mr. Kong Siphat, Vimeanchey, reply for Dr. Kiry, law land management can be identified by zone of commerce, zone of resident and zone of resort and law are reserve of 55% for building and 45% land scape for parking.
- Mrs. Chork Rany, ADRA, mentioned that one of the current issues is on fire truck access as many areas do not provide enough space for fire trucks to access in case of fire or emergency. Therefore, sufficient space for emergency access for vehicle e.g. fire truck should be taken into account in the design of construction of new health centers or hospitals.
- RHAC, raised that construction safety and quality are correlated to the bidding cost, therefore the WB should not consider only selecting cheapest price during the bidding process.
- CHC, commented on size of the land that there should be standard land size for construction of health facilities.
- Mr. Kong Siphat, Architect, commented that the designs (land scape, road, building, water and electricity) should consistent with bidding documents.
- Dr. Kiry was concluded this discussion, in summary it is clear enough information and he thanked all members that provides the brainstorming for working group to update the draft of RPF in the next few weeks and ask WB team for any comments.

**Next Steps**

- Reflection from world bank team:
  - Mr. Juan Martinez, happy with this active process of consultative workshop, well dialogue, and good history from MOE. The new instruments should have with quality of TOR of construction.
  - Ms. Wasittee, happy to learn a constructive discussions obtained from this consultation workshop and appreciated all comments and suggestions, which are helpful for improvement of project design and safeguards instruments preparation. She re-emphasized that due to specific project activities have not been identified the project prepare EMF as a framework to identify and manage impacts that may arise from future identified activities. This EMF also contains Environmental Management Plan (EMP) for typical civil works as this EMF is built on the on-going HSSP2 project.
- The MoH request for written feedbacks from all stakeholders by E-mail, before November 20<sup>th</sup>, 2015, and respond by Mr. Ngeth Narin, HSSP2.
- The EMF and RPF will be revised incorporating relevant comments from this meeting and other written comments if any, and disclose at MOH website and to all NGOs working at health sector through MEDICAM on the first week of December, 2015.
- Translate all presentations will be translated to Khmer and shared with all PHDs for comments by November 30, 2015.

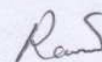
Finally, **Dr. Lo Veasna Kiry** thanked all participants of the meeting with the best wishing and declared the meeting closed at 12:00 PM. Dr. Kiry also mentioned once all the safeguard instruments prepared, the MOH may consider adopting them as the safeguard frameworks of the MOH and not only for H-EQIP. 

**Seen and Approved  
Chairman**



**Dr. Lo VeasnaKiry**

Minute's Taker



Dr. Lon Chan Rasmey



**Annex 1 List of Participants**

**Annex 2 Agenda**

**Annex 3 Three Presentations (Project Description, EMF, RPF)**

**Annex 4 Photo from Consultation Workshop** ✓



**MINISTRY OF HEALTH**  
**GENERAL DIRECTORATE FOR HEALTH**  
**HOSPITAL SERVICE DEPARTMENT**

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**NATION-RELIGION-KING**

**LIST OF PARTICIPANTS**  
**PUBLIC CONSULTATIVE WORKSHOP ON EMF/SPF DEVELOPMENT**  
**NOVEMBER 5, 2015**

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4	Dr. Khuon Eng Mony	Consultant	HSSP2/MOH	012 862-033	monykhemara@yahoo.com
5	Ms. Wasittee U	Environmental Consultant	WB/ Bangkok	096 597-4562	wasitteeu@gmail.com
6	Mr. Juan Martinez	Senior Social Specialist	WB/ Washington DC		
7	Mr. Bou Saroeun	Com. Office	WB/ Phnom Penh	012 414-088	
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15	Mr. Nom Thaneth	HSSP2	MOH	012 891-412	
16	Mr. Sea Vannara	HEF officer	PFC	012 316-964	
17	Mr. Akila Seneviratne	Team Leader	RDC/SL	011 274-300	
18	Mr. Sok Chea	Consultant	Admin Credit	012 848-573	
19	Mrs. Chhork Rany	Health Cor	ADRA	012299-712	
20	Mr. Prum Chyvorn	Admin	Envisioning Gr	078 424-494	
21	Mr. Hel Heng	Admin	Envisioning Gr	096 557-1799	
22	Mr. Ou Sambath Many	Cluster Mg	CHO	016 825-568	
23	Mr. Teng Theang	HF ProMg	AFH	012 854-486	
24	Mr. Chhon Hok	HEF ProMg	FHD	017 303-190	
25	Mr. Heng Bunsiet	E. Director	CHC	012 907-812	
26	Mr. Thaung Visal	SHO ProMg	CHC	017 753-365	
27	Mr. Kong Siphath	Cons Mg	Vimeanchay Gr	092 591-391	
28	Mr. Yim Sovann	Health Mg	Save the Children	012 863-070	
29	Mrs. Chea Saroeun	HEF Mag	RHAC	017 809-911	
30	Mr. Sreng Long	Director	MTA	012 793-455	
31	Mr. Khath Borith	Admin	MTA	078 795-550	
32	Mr. Bun Kheang	GM	BMG	011 632-424	
33	Mr. Heng Thou	Architect	TCO	012 728-109	
34	Mr. Sao Chhorn	ED	SHPA	096 717-2557	
35	Mr. Sam Samoeun	Mg Director	BPH	015 557-754	
36	Mr. Ses Soeung	Admin/HRM	BFH	071 254-1111	
37	Mr. Sun Sopheak	Deputy Dir	URC	017 303-399	
38	Mr. Un sothy	Procurement	T-Ro	012 368-782	



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**AGENDA**

Consultative WS on the draft of EMF and RPF  
 Prepared for Cambodia Health Equity and Quality Improvement Program  
 November 5, 2015 (8:00-12:00)

Rome 5 Floor 4, Ministry of Health, Phnom Penh

Time	Topic	Responsible	Remarks
8:00-8:30	Opening Speech	Dr. Lo Veasnakiry DPHI Director representative of H.E Prof Eng Huot Program Director	Facility by Dr. Ok Romnir Dr. Khoun Vibol
8:30-9:00	Presentation on Project Background and Component	Dr. Lon Chan Rasmey Hospital Services Dpt DDirector	
9:00-9:30	Presentation on Environment Management Framework, EMF	Dr. Lon Chan Rasmey Hospital Services Dpt DDirector	
9:30-9:45	BREAK		
9:45-10:15	Presentation on Resettlement Policy Framework, RPF	Dr. Khuon Eng Mony PME/HSSP2	
10:15-11:45	Plenary Discussion	Dr. Lo Veasna Kiry Dr. Khuon Eng Mony Mr. Juan Martinez Ms. Wasittee Udchachone Dr. Ly Nareth	
11:45-12:00	Wrap up, and Closing	Dr. Lo Veasna Kiry	

# Health Equity and Quality Improvement Program

Date: Thursday, November 05, 2015 Time: 08:00 Venue: Meeting room No.5, 4<sup>th</sup> floor, MoH.

N <sup>o</sup>	Name	Title	Organisation	Signature	Mobile Phone
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9	Nom Thamek	U	U	Nom Thamek	012 891 012
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11	Khoun Eng Mong	PME /HSSP2 Sec	HSSP2 /MHA	Khoun Eng Mong	012 862 033
12	OK ROMNER	BHS /MOH		OK ROMNER	012 623 205
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14	Hel Heng	admin ass.	U	Hel Heng	096 55 717 99
15	Ou sambathnany	cluster manager	CITO	Ou sambathnany	016 88 5568
16	Jeng Theang	HEF Program Manager	AFH	Jeng Theang	012 854 486
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18	Heng Bunsith	E. Director	CHC	Heng Bunsith	012 907 812
19	Thaung Visal	SHS Program Manager	CHE	Thaung Visal	017 7533 65
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Nº	Name	Title	Organisation	Signature	Mobile Phone
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25	Khath Borith	Adm.	MTA		078795550
26	Bun Kheumy	GM	BHG		011632424
27	Kol Hero	Deputy Director	Mott, DPM		017991586
28	Waiithe U.	Environmental Specialist	World Bank	Waiithe U.	
29	Ly Narath	Operations Officer	WSP		012620481
30	JUAN MARTINEZ	SENIOR SOCIAL DEVELOPMENT SP.	WORLD BANK		
31	Bou Saroun	Comm. officer	World Bank		012414088
32	HENG THOU	Architect	TCO		012728109
33	SAO. CHHORN	ED	CHPA		0967172557
34	A SAM SAM OEUH	Managing Director	BPIT		015552754
35	Sas Soeung	Admin/HR manager	BOH		071254111
36	Sun Sopheak	Deputy Director	NRC		017303399
37	Un Sothy	Procurement officer	T-RO		012368782
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